



Gallagher

Insurance | Risk Management | Consulting

Important Benefits Announcement

Change in Benefit Broker

Effective July 1st the district has contracted with Arthur J. Gallagher as the broker for all of our health benefit needs. This does not impact our current benefits. Below is the process on how to handle any questions or concerns with your health benefit claims.

How to Handle Questions/Concerns with Health Benefit Claims

1. Contact the insurance carrier first

Medical Plan	Prescription Plan	Dental Plan
Meritain/Aetna 800-925-2272	Dates of service before 7/1/2023 Express Scripts 800-451-6245 Dates of service after 7/1/2023 Meritain CVS/Caremark 866-475-7589	Horizon 800-433-6825

2. Make a note of:
 - a. the name of the person to whom you spoke
 - b. the date of the phone call
 - c. the time of the phone call
 - d. reference number of the call
 - e. any relevant statements made to you during the call

Note: If they don't provide you with a reference number, ask for one

3. If you need further help, you can reach out to our Benefits Broker, Arthur J. Gallagher.

Please contact:

Ana Serrano 973-921-8411 Ana_Serrano@ajg.com	Mateusz Telega 484-431-4806 Mateusz_Telega@ajg.com
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You will be asked to provide the information listed above, so please have it handy.